



Case Study

Chorley Group



Chorley Group are a leading automotive specialist, proudly operating internationally with 6 key dealerships and 4 franchises.

Communicate Better helps connect their multiple sites to a central system and enable staff to easily interact across their offices.

Learn more about how **Communicate Better** helps **Chorley Group** boost productivity »

Work smarter achieve more

IT • MOBILE • TELEPHONY • TELEMATICS



Our Task

To empower Chorley Group to manage a converged, time-saving solution of wireless connectivity and Cloud based telephony that proves cost-effective and increases productivity.

The Strategy

Communicate Better introduced a powerful, Cloud based phone solution that simplifies call management by enabling the team at Chorley Group to connect and collaborate from any location, anytime and from any device.

Meanwhile, advanced wireless access points,

fibre connectivity, and firewall protection all help provide secure access for public users.

The Results

Chorley Group have noted that rich connectivity ensures there is no downtime and has helped **boost productivity by over 14%**.

We have helped Chorley Group save time and money through a flexible and reliable solution that keeps systems running at all times.

With all systems securely hosted in the Cloud, Communicate Better have also quashed the

need for a physical infrastructure, as well as unnecessary expenses. Unsurprisingly, this has led to a **19% increase in customer satisfaction**.

They Said...

“We’re absolutely thrilled with the service and support from Communicate Better across our multiple sites. The solution and guidance we’ve received from the team has helped make a real difference in the running of our operation. We could not be happier!”

Hilary Nicol

Finance Director, Chorley Group



14% Productivity Increase



19% Customer Satisfaction Increase

We create success stories. As an award-winning market leader, Communicate Better keeps clients up to speed with cutting edge technology, providing cost-effective solutions for growing businesses. At the heart of what we do, comes building lifelong relationships with our customers.

[Watch the video online »](#)

[More case studies »](#)

Work smarter achieve more

IT • MOBILE • TELEPHONY • TELEMATICS