



Case Study

American Specialists



American Specialists are a leading travel agency, specialising in securing dream holidays. They turned to Communicate Better to help simplify the technology that runs their business.

[Learn more about how Communicate Better boosted productivity »](#)

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Our Task

To empower American Specialists to manage a smart, cost-effective technology solution that ultimately increases productivity.

The Strategy

Communicate Better introduced American Specialists to a highly secure hosted VoIP phone solution and flexible mobile device management.

Now, with everything hosted in the Cloud, staff can easily manage and monitor calls - no matter the time or location.

In the office, smart call management means features such as call control, click to dial and call recording are all available at the press of a button.

Meanwhile, out and about, game-changing mobile device management means that business never has to stop.

The Results

Since the implementation of Communicate Better's solution, American Specialists have noted **a significant 36% in time savings**, allowing them more time to better serve their clients.

Meanwhile, rich high-speed connectivity ensures there is no downtime and has helped **boost productivity by over 21%**.

This has left more money in the the piggy bank, allowing American Specialists to invest further in their business.

The dedicated service and support from Communicate Better has helped build a lifelong relationship with American Specialists and long may it continue...



21% Productivity Increase



36% Time Savings

We create success stories. As an award-winning market leader, Communicate Better keeps clients up to speed with cutting edge technology, providing cost-effective solutions for growing businesses. At the heart of what we do, comes building lifelong relationships with our customers.

[Watch the video online »](#)

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