



Communicate Better®

IT • MOBILE • TELEPHONY • TELEMATICS



IT Audit

Work smarter achieve more

IT • MOBILE • TELEPHONY • TELEMATICS

phone: 0333 043 4000

email: support@communicatebetter.co.uk

web: communicatebetter.co.uk



Hardware Lifecycle Report

Description: This report can be used to help predict the end of your hardware's productive lifecycle.

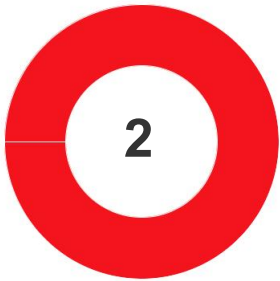
Create Date: 22 OCT 2020 14:48 (BST)

Sites: Customer Name

Devices: 2

SUMMARY

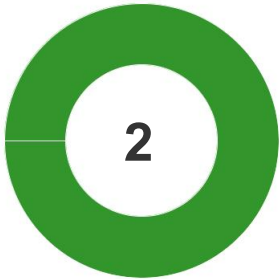
Hardware Replacement Recommendations



- Suitable for 24 months+: 0
- Replacement recommended within 12-24 months: 0
- Replacement recommended within 12 months: 2
- Unknown: 0

Period	Age	Quantity
Replacement recommended within 12 months	4 years+	2
Replacement recommended within 12-24 months	3-4 years	0
Suitable for 24 months+	< 3 years	0
Unknown		0
Total Devices		2

Operating System Support



- Operating system is supported: 2
- Operating system may be unsupported: 0
- Operating system is unsupported: 0

Operating System Support*	Quantity
Operating system is supported	2
Operating system is unsupported unless manufacturer extended support has been arranged	0
Operating system is unsupported	0
Total Devices	2

Windows operating system support only. Non-Windows OS are counted as supported.

AUDIT

Hardware replacement advised within 12 months (Over 4 years old)

Device Name	Device Description	Operating System	OS Support	Last User	Serial Number	Disk Space	RAM Quantity	Under Warranty	Online Within Last 30 Days	Build Date*
H00748-SERVER	H00748-SERVER	Microsoft Windows 10 Pro 10.0.18363	✓	H00748-SERVER\User	R8G1REE	✓	✗		✓	07 MAY 2012
H00748-WORKS2	H00748-WORKS2	Microsoft Windows 10 Pro 10.0.18363	✓	H00748-WORKS2\work station	R8G1MYR	✓	✗		✓	07 MAY 2012

*Please note: Build date is based on the BIOS release date. While this is the best metric available, the data should not be treated as definitive since it is not always available

Detailed Computer Audit Report

Description: This report shows many of the device details, one page per device

Create Date: 22 OCT 2020 14:48 (BST)

Sites: Customer Name

Devices: 2

AUDIT

H00748-SERVER

Device Information

Device Name: H00748-SERVER

Description: H00748-SERVER

Last User: H00748-SERVER\User

Domain: -----

Last Reboot: 15 OCT 2020 18:41 (BST)

Serial Number: -----

Display Adapter

Intel(R) Q45/Q43 Express Chipset (Microsoft Corporation - WDDM 1.1)

Hardware

Operating System: Microsoft Windows 10 Pro 10.0.18363

OS Version: 10.0.18363

OS Architecture: 64-Bit

Processor: Pentium(R) Dual-Core CPU E5700 @ 3.00 GHz

Memory: 3.47GB

Motherboard: LENOVO LENOVO

BIOS Name: Lenovo ThinkCentre BIOS Ver 5CKT77.0

Networking

Ext IP Address: 00.00.000.00

Int IP Address: 000.000.0.00

MAC Address

Intel(R) 82567LM-3 Gigabit Network Connection:
1C:6F:65:0B:E1:A5

NETGEAR WNA3100M N300 Wireless Mini USB Adapter #2:
CC:40:D0:9E:D3:A7

Device Status

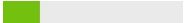
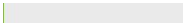
Antivirus Product: Windows Defender Antivirus

Antivirus Status: Running & up-to-date

Warranty Date:

Warranty Status:

Storage

Disk Drive	Description	Size	Used	Used %
C:	Local Fixed Disk	213.27GB	44.09GB 	20.67%
D:	Local Fixed Disk	18.33GB	119.88MB 	0.64%

H00748-WORKS2

Device Information
Device Name: H00748-WORKS2
Description: H00748-WORKS2
Last User: H00748-WORKS2\workstation
Domain: -----
Last Reboot: 15 OCT 2020 18:43 (BST)
Serial Number: -----


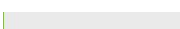
Display Adapter
Intel(R) Q45/Q43 Express Chipset (Microsoft Corporation - WDDM 1.1)

Hardware
Operating System: Microsoft Windows 10 Pro 10.0.18363
OS Version: 10.0.18363
OS Architecture: 64-Bit
Processor: Pentium(R) Dual-Core CPU E5700 @ 3.00 GHz
Memory: 3.47GB
Motherboard: LENOVO LENOVO
BIOS Name: Lenovo ThinkCentre BIOS Ver 5CKT77.0

Networking
Ext IP Address: 00.00.000.00
Int IP Address: 000.000.0.00
MAC Address
Intel(R) 82567LM-3 Gigabit Network Connection: 1C:6F:65:0C:C2:EF

Device Status
Antivirus Product: Windows Defender Antivirus
Antivirus Status: Running & up-to-date
Warranty Date:
Warranty Status:

Storage

Disk Drive	Description	Size	Used	Used %
C:	Local Fixed Disk	136.53GB	43.82GB 	32.09%
D:	Local Fixed Disk	11.73GB	77.51MB 	0.65%

Software Report

Description: This report shows all installed software and versions grouped by device matching your criteria.

Create Date: 22 OCT 2020 14:48 (BST)

Sites: Customer Name

Devices: 2

SUMMARY

Software	Instances Found
Adobe Acrobat Reader DC	2
Auslogics Disk Defrag	2
Bullzip PDF Printer 10.24.0.2543	2
Datto RMM	2
EPSON XP-452 455 Series Printer Uninstall	2
Google Chrome	2
HP Color LaserJet MFP M278-M281 Help	2
HP ColorLaserJet MFP M278-M281 Basic Device Software	2
HP Dropbox Plugin	2
HP EmailSMTP Plugin	2
HP FTP Plugin	2
HP Google Drive Plugin	2
HP OneDrive Plugin	2
HP SharePoint Plugin	2
I.R.I.S OCR	2
Intel® Active Management Technology	2
Java 8 Update 201 (64-bit)	1
Java 8 Update 241 (64-bit)	1
LibreOffice 6.1.5.2	2
Microsoft 365 Apps for business - en-us	2
Microsoft Edge	2
Microsoft Edge Update	2
Microsoft OneDrive	2
Microsoft Teams	2
Microsoft Update Health Tools	2
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17	1
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161	1

Software Report

Software	Instances Found
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219	2
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005	2
Mozilla Firefox 69.0.1 (x64 en-GB)	1
Mozilla Firefox 70.0 (x64 en-GB)	1
Mozilla Maintenance Service	2
Mozilla Thunderbird 60.6.1 (x86 en-GB)	1
Mozilla Thunderbird 60.9.1 (x86 en-GB)	1
MTT Application Service	1
MTT Backup	1
MTT MailService	1
MTT Selling Point II	2
NETGEAR WNA3100M N300 Wireless USB Adapter	2
PostgreSQL	1
Product Improvement Study for HP ColorLaserJet MFP M278-M281	2
SoundMAX	2
SUNIX Multi IO Controller	2
Teams Machine-Wide Installer	2
TeamViewer	1
TeamViewer 14	1
TSP100 Setup Version 7.4.0	1
Windows 10 Update Assistant	2
Windows Live Essentials	2

AUDIT**Device Name: H00748-SERVER****Description: H00748-SERVER****Operating System: Microsoft Windows 10 Pro 10.0.18363**

Software	Version
Adobe Acrobat Reader DC	20.012.20048
Auslogics Disk Defrag	8.0.24.0

Software Report

Software	Version
Bullzip PDF Printer 10.24.0.2543	10.24.0.2543
Datto RMM	4.4.2120.2120
EPSON XP-452 455 Series Printer Uninstall	
Google Chrome	86.0.4240.111
HP Color LaserJet MFP M278-M281 Help	0.00.0005
HP ColorLaserJet MFP M278-M281 Basic Device Software	44.2.2619.1857
HP Dropbox Plugin	36.0.102.68541
HP EmailSMTP Plugin	43.0.0.0
HP FTP Plugin	43.0.0.0
HP Google Drive Plugin	36.0.102.68541
HP OneDrive Plugin	36.0.0.0
HP SharePoint Plugin	43.0.0.0
I.R.I.S OCR	15.2.10.1114
Intel® Active Management Technology	
Java 8 Update 241 (64-bit)	8.0.2410.7
LibreOffice 6.1.5.2	6.1.5.2
Microsoft 365 Apps for business - en-us	16.0.13231.20262
Microsoft Edge	86.0.622.48
Microsoft Edge Update	1.3.135.49
Microsoft OneDrive	20.169.0823.0006
Microsoft Teams	1.2.00.17057
Microsoft Update Health Tools	2.68.0.0
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219	10.0.40219
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005	12.0.21005.1
Mozilla Firefox 70.0 (x64 en-GB)	70.0
Mozilla Maintenance Service	60.5.3
Mozilla Thunderbird 60.6.1 (x86 en-GB)	60.6.1
MTT Application Service	4.0.2.24

Software Report

Software	Version
MTT Backup	1.0.0
MTT MailService	4.0.7.0
MTT Selling Point II	4.0.7.0
NETGEAR WNA3100M N300 Wireless USB Adapter	1.2.0.7
PostgreSQL	9.6
Product Improvement Study for HP ColorLaserJet MFP M278-M281	44.2.2619.1857
SoundMAX	6.10.2.6595
SUNIX Multi IO Controller	8.1.5.0
Teams Machine-Wide Installer	1.2.0.17057
TeamViewer	15.2.2756
Windows 10 Update Assistant	1.4.9200.22256
Windows Live Essentials	16.4.3528.0331

Device Name: H00748-WORKS2

Description: H00748-WORKS2

Operating System: Microsoft Windows 10 Pro 10.0.18363

Software	Version
Adobe Acrobat Reader DC	20.012.20048
Auslogics Disk Defrag	8.0.24.0
Bullzip PDF Printer 10.24.0.2543	10.24.0.2543
Datto RMM	4.4.2120.2120
EPSON XP-452 455 Series Printer Uninstall	
Google Chrome	86.0.4240.111
HP Color LaserJet MFP M278-M281 Help	0.00.0005
HP ColorLaserJet MFP M278-M281 Basic Device Software	44.2.2619.1857
HP Dropbox Plugin	36.0.102.68541
HP EmailSMTP Plugin	43.0.0.0
HP FTP Plugin	43.0.0.0
HP Google Drive Plugin	36.0.102.68541
HP OneDrive Plugin	36.0.0.0

Software Report

Software	Version
HP SharePoint Plugin	43.0.0.0
I.R.I.S OCR	15.2.10.1114
Intel® Active Management Technology	
Java 8 Update 201 (64-bit)	8.0.2010.9
LibreOffice 6.1.5.2	6.1.5.2
Microsoft 365 Apps for business - en-us	16.0.13231.20390
Microsoft Edge	86.0.622.48
Microsoft Edge Update	1.3.135.49
Microsoft OneDrive	20.169.0823.0006
Microsoft Teams	1.2.00.17057
Microsoft Update Health Tools	2.68.0.0
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17	9.0.30729
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161	9.0.30729.6161
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219	10.0.40219
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005	12.0.21005.1
Mozilla Firefox 69.0.1 (x64 en-GB)	69.0.1
Mozilla Maintenance Service	60.5.3
Mozilla Thunderbird 60.9.1 (x86 en-GB)	60.9.1
MTT Selling Point II	4.0.7.0
NETGEAR WNA3100M N300 Wireless USB Adapter	1.0.0.26
Product Improvement Study for HP ColorLaserJet MFP M278-M281	44.2.2619.1857
SoundMAX	6.10.2.6595
SUNIX Multi IO Controller	8.1.5.0
Teams Machine-Wide Installer	1.2.0.17057
TeamViewer 14	14.7.1965
TSP100 Setup Version 7.4.0	7.4.0
Windows 10 Update Assistant	1.4.9200.22256
Windows Live Essentials	16.4.3528.0331

Device Storage Report

Description: This report lists all the disks available on the selected devices including their available disk space.

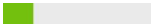
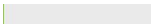
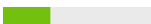
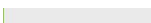
Create Date: 22 OCT 2020 14:48 (BST)

Sites: Customer Name

Devices: 2

AUDIT

Workstations

Device Name	Device Description	Drive	Drive Type	Size	Free	Used %
H00748-SERVER	H00748-SERVER	C:	Local Fixed Disk	213.27GB	169.18GB	 20.67%
		D:	Local Fixed Disk	18.33GB	18.21GB	 0.64%
H00748-WORKS2	H00748-WORKS2	C:	Local Fixed Disk	136.53GB	92.71GB	 32.09%
		D:	Local Fixed Disk	11.73GB	11.66GB	 0.65%