



# Keep Your Fleet On Their Feet:

## 7 Ways Communicate Better Can Improve Productivity

### 1. Feel the Power of Mobility

**With the rise of mobile devices in the workplace, businesses must take a giant leap towards mobility as a possible solution to their problems.**

While there may be risks associated with creating a mobile workforce - everything from critical data loss to potential reputation damage - the benefits most definitely outweigh the limitations. In fact, introducing a flexible and mobile working environment to your company has been proven to increase worker productivity by up to 30%, simply as a result of more efficient job scheduling.

**This is when Communicate Better steps in. As a cloud-based technology expert, we help simplify the way YOU manage your field-based workforce.**

Not only do we relieve the stress of high costs, Communicate Better also improves productivity and can help increase cashflow.

**We have the solution:** Easily create mobile forms and workflows, manage assets, track the location of field workers, schedule/dispatch jobs, and view job reports coming from the field – all in real-time.

**Mobile app:** Use to receive job details, view location of jobs on mobile map, capture field information (photos, signatures, etc.), and to clock in and out of shifts.

### 2. Easy scheduling, better time management

**The ability to respond quickly and effectively is key for businesses trying to hold their own within today's competitive market.**

With Communicate Better by your side, you can empower your workforce to have a more productive day.

Our simple-to-use interface speeds up the process of job completion and reporting, eliminating the need for journeys back and forth to the office between jobs.

A drag-and-drop dashboard enables you to schedule and dispatch jobs directly from the mobile map - to your mobile workers, in seconds.

Planning for recurring jobs? Assigning jobs in bulk? Delivering instant notifications? Or scheduling automatic triggers for jobs associated with business assets? All this is made easy through our help.

### 3. Accurate, real-time reporting

**There's honestly no need for job reporting to be difficult or an inconvenience. Communicate Better helps you instantly create and manage rich, powerful data – all in real-time.**

Save time and effort by creating customised mobile reports in minutes, to include the data and formatting you require.

As a respectable and valued business, you can reflect transparency by using proof of service delivery and detailed custom reporting options. Each step in a form or job work order is time and date stamped upon completion, making your business fully accountable.

Easily export reports in a variety of formats - such as MS Excel, PDF, or to an integrated IT system (e.g. CRM) - to suit your business needs.

All data is captured electronically, and transferred back to the office in real-time. No hassle. No complications.

### 4. Say goodbye to paper forms

**It's time to shred the paper work forms.**

No more lost orders or delayed submission of job reports. With all your data hosted and managed from the Cloud, you can cut costs for printing and postage, and invest more in growing your business.

Reduce office administration, by eliminating the paper-based data re-entry process, so staff can be more productive with their time. Upload a proof of delivery photo and signature – all time and data stamped.

customisable mobile forms for accurate data capture, with next to no effort. It's really that simple.



## Keep Your Fleet On Their Feet: 7 Ways Communicate Better Can Improve Productivity

### 5. Time Tracker simplifies everything

**Keeping track of your mobile workforce has never been easier, with GeoPal's Time Tracker at your disposal.**

Time Tracker provides real-time, verified attendance details to reduce time theft, and improve contract compliance.

GeoPal records the time, date and GPS locations of field employees to enable accurate monitoring of fleet. This allows you to see what jobs are being worked on, visibility of workers' availability and location – making it easier for you to plan your schedule and send the closest available worker to the next job.

There are no limitations – don't let connectivity hold you back. Receive jobs while online; complete while offline. Jobs automatically sync when connection is re-established.

Whilst in the field, employees can smoothly clock in and out of shifts through the mobile app, where the system records time and date. Having an electronic record of shifts reduces payroll inaccuracies and avoids further unnecessary trips back to the office.

And what does this mean for your business? Well, reduced admin time and costs, ensuring a more resourceful workforce.

### 6. Third party integration

**Looking to connect Communicate Better's solutions with an existing IT system? It's much simpler than you'd think.**

No technical knowledge required. You can easily integrate GeoPal with almost any system – from customer portals to reporting, invoicing, CRM or ERP solutions – through the platform's strong and flexible API suite.

Let everything run smoothly with GeoPal acting as an integrated solution: Assign a job, accept the job, send ETA to customer, capture completed job, and send invoice – all from one system.

### 7. Protect the workforce

**Providing stability and security is crucial for any business.**

Communicate Better helps simplify the process and offers true peace of mind to your workforce.

Rich, detailed reports provide evidence of compliance for Health & Safety regulations. Everything is time, date and location stamped and immediately communicated back to the office, ensuring your business is fully accountable and your records are complete.

Be on top of hazardous incidents through Lone Worker Safety tools. Employees are able to discreetly send panic alerts if they find themselves in a hostile or vulnerable situation. The office interface also sends regular notifications to the mobile – an alarm is activated if a field worker fails to interact with it or appears inactive.

Communicate Better also enables you to easily view and control assets using the database and mapping functions to tag, add and manage your asset inventory, add parts to jobs, or automate service inspection notifications.

We create success stories. As an award-winning market leader, Communicate Better keeps clients up to speed with cutting edge technology, providing the best cost-effective solutions for growing businesses. At the heart of what we do, comes building lifelong relationships with our customers.

**Work smarter** achieve more

IT • MOBILE • TELEPHONY • TELEMATICS